

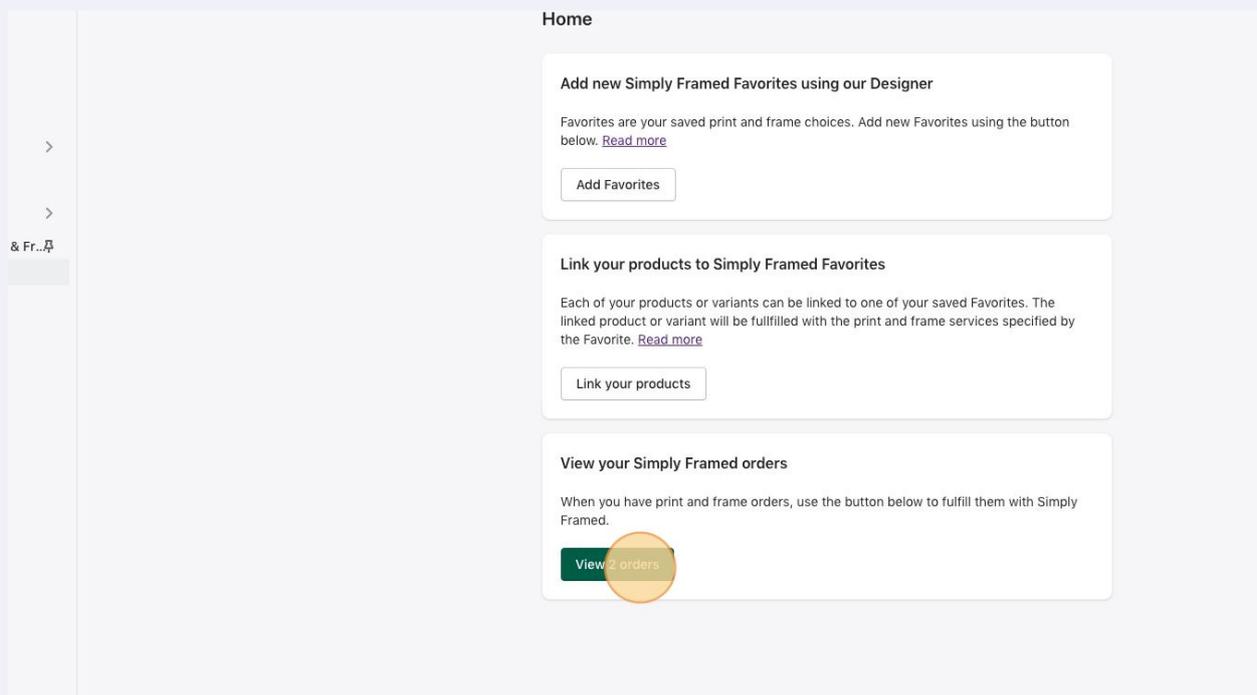
How do I remove an order from the Shopify App?

1

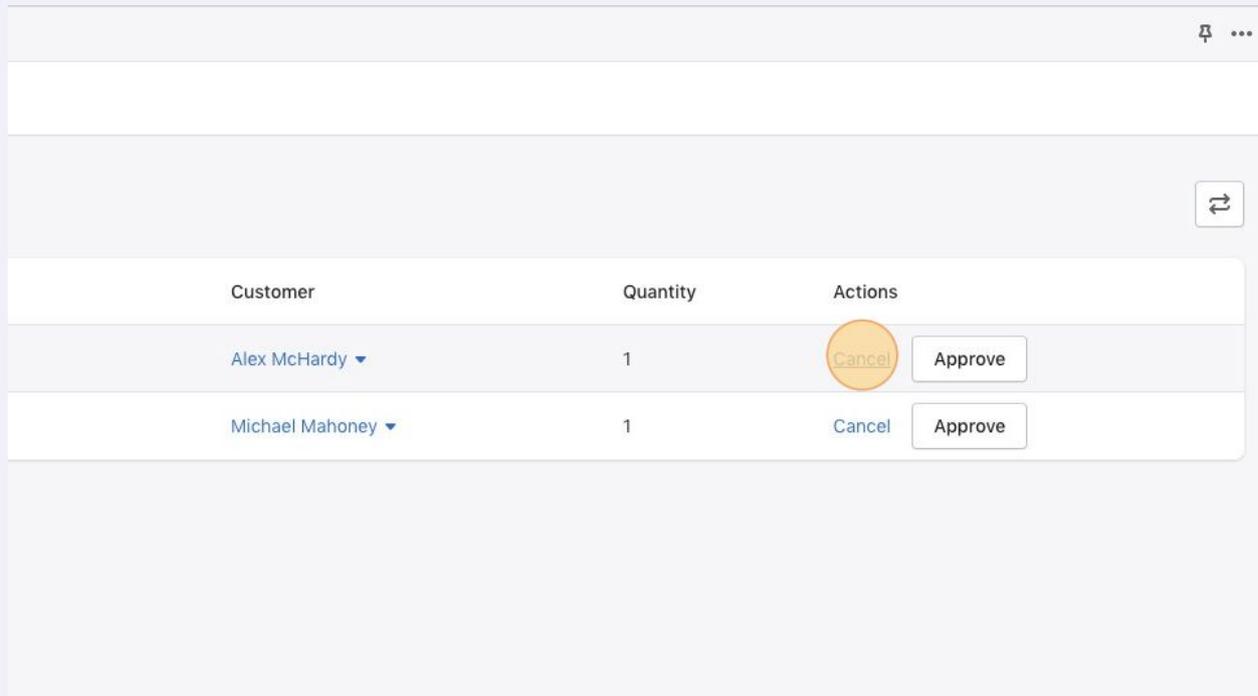
Navigate to the Simply Framed Shopify App from the backend of your Shopify store.

2

From the homepage of the app, click "View {2} orders."



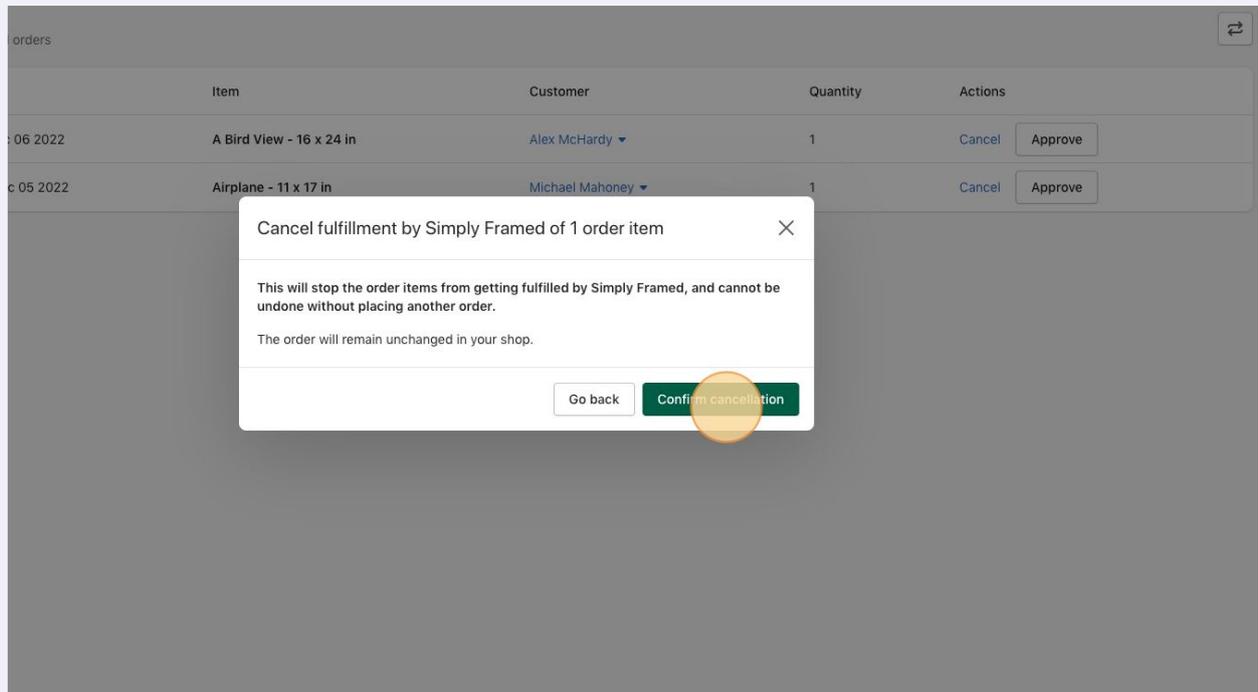
3 Under "Actions" click "Cancel" next to the order that you want to remove.



The screenshot shows a table with three columns: Customer, Quantity, and Actions. The first row has 'Alex McHardy' as the customer and '1' as the quantity. The second row has 'Michael Mahoney' as the customer and '1' as the quantity. In the Actions column for the first row, the 'Cancel' button is highlighted with a yellow circle. The 'Approve' button is also visible next to it.

Customer	Quantity	Actions
Alex McHardy ▾	1	Cancel Approve
Michael Mahoney ▾	1	Cancel Approve

4 Click "Confirm cancellation"



The screenshot shows a confirmation dialog box overlaid on a table of orders. The dialog box has a title bar with a close button (X) and contains the following text: "Cancel fulfillment by Simply Framed of 1 order item", "This will stop the order items from getting fulfilled by Simply Framed, and cannot be undone without placing another order.", and "The order will remain unchanged in your shop." At the bottom of the dialog, there are two buttons: "Go back" and "Confirm Cancellation". The "Confirm Cancellation" button is highlighted with a yellow circle.

Item	Customer	Quantity	Actions
A Bird View - 16 x 24 in	Alex McHardy ▾	1	Cancel Approve
Airplane - 11 x 17 in	Michael Mahoney ▾	1	Cancel Approve

Cancel fulfillment by Simply Framed of 1 order item

This will stop the order items from getting fulfilled by Simply Framed, and cannot be undone without placing another order.

The order will remain unchanged in your shop.

Go back Confirm Cancellation